## **Appendix 6**

# **Valley Gardens Communications plan May 2017**

### **Objective**

To maximise support for the Valley Gardens scheme among residents and stakeholders by keeping them up-to-date with progress and developments, and informed about any necessary disruption caused during the work.

#### **Vision**

Our vision is for Valley Gardens to become:

- an attractive, flexible, safe space that enhances the city centre's environment
- a place that will attract residents and visitors at all times of the day and year, with something for everyone to enjoy
- a meeting place, connecting the city efficiently and safely however people travel

## Strategy

- To promote the vision of the scheme and the benefits of the redevelopment
- To inform about the public engagement work carried out on the scheme design
- To inform and update progress on all public work carried out as part of the scheme

#### Communications plan (to be updated as project progresses)

| Stage                                   | When                           | Message   | Activity   | Audience   |
|---|--------------------------------|---|--|--|
| Concept development stages              | 2012 – 2016                    | Reminders of background, objectives and funding. Feed into the developing concept designs | Consultations, Roadshows,<br>Events, Workshops,<br>presentations   | Internal Officers, key<br>stakeholders,<br>businesses, residents<br>and local interest<br>groups.                    |
| Initial Design stage (including review) | October<br>2016 to Nov<br>2016 | Reminders of background, objectives and funding. Updates of work start dates.             | Reports, internal working groups, presentations, news updates through media; social media; emails; meetings; conversations | Internal officers,<br>Council Members and<br>identified stakeholders<br>including from The<br>Transport Partnership. |

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|----|---|------------------------|--|--|---|
|    |   |                        |  |  |   |
|    | Technical Highway<br>Design (Stage 4)   | Dec 2016 –<br>Dec 2017 | Reminders of project key objectives, funding and timescales, developing a construction management plan.  | Every 2 weeks Technical working group, Every 4 weeks Project Board, Every 6 weeks Updates to the Transport Partnership, Every 4 weeks Highlight Reports Strategic Project Board Every 4 Weeks TMB Reports Every 4 weeks Corporate Investment Board Highlight reports Every 12 weeks QBP project updates, Every 3 months LEP quarterly reports, Formal consultation for TROs, and planning permissions and section 268 (check). Targeted Stakeholder workshops Project newsletter circulation. Web page updates | Internal officers, Council Members, Key stakeholders including Emergency Services, businesses and residents groups see list below. E-mail list to interested parties. Website updates Possibly tweets |
| 4. | Developed Design<br>Stage – Greenspace<br>Lead up to Committee<br>for greenspace design<br>approval | June 2017              | Lead up to Committee to authorise greenspace designs. Key objectives and greenspace benefits. Update on Highway Design and reinforce message about TM plans moving | Fortnightly internal technical working groups coordinating HW & GS, Monthly Project Board  | Key people City Parks,<br>Events and Property<br>Teams<br>Highway & Green<br>space design   |

|    |  |                    | forward.  | Meetings, Monthly consultants progress meetings Member meetings and site visits offered Create Gabions / Pillars within the greenspace with links to updates | consultants Member site visits and presentations  Valley Gardens users  |
|----|--|--------------------|---|--|---|
| 5. | Development of Traffic<br>Management Plans                                     | Mid 2017           | Valley Gardens key objectives. Early planning to limit disruption and maintain access where possible.                   | Meetings with stakeholders and workshops with members Media updates and newsletters.   | Members Networks management Events Teams Emergency Services Disabled groups / vulnerable groups Transport Operators (Travel Plan Partnership & QBP's) Business and residents groups |
|    | Committee for approval to procure and Confirmation of Construction start dates | Late 2017          | Progress update: likely timeframe of various stages. Report to committee on Procurement approach and any TRO objections | Website update News updates through media; social media; emails Update meetings. Stakeholder working group meetings set up. Project newsletter circulation.  | Internal officers &<br>Council Members,<br>residents, road users<br>and other stakeholders  |
| 7. | Construction stages  | Feb/ March<br>2018 | Reminders of background and objectives. Progress updates.   | Website update News updates through  | Residents, road users and other stakeholders  |

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|                                   |           | Information about likely disruption.                         | media; social media; emails On-site hoardings, Project newsletter circulation. On site supervisor              |                                  |
|-----------------------------------|-----------|--|--|----------------------------------|
| 8. Completion Stage               | Late 2019 | Promote benefits of redeveloped space/s & other improvements | News updates through<br>media; social media; emails<br>Project newsletter circulation<br>Opening/launch event. | All previously contacted parties |
| Monitoring and evaluation reports | 2021      | Identify outputs and demonstrate changes/ improvements       | Reports and webpage updates  | All                              |

Suggested Group Engagement list which will continue to develop and grow over the course of the project.

| GROUP                            | ORGANISATION  | Names / contact email s   |
|----------------------------------|---|---|
| Stakeholders<br>BHCC (Internals) | Project Board Regency Ward, (green) St. Peters & North Laine (green) Hannover & Elm Grove, (Lab.&Green) Queens Park. (Lab.) | See project governance Tom Druitt, Alex Philips Lizzie Deane, Louisa Greenbaun, Pete West Emma Daniel, David Gibson, Dick Page Karen Bartford, Daniel Chapman, Adrian Morris  |
|                                  | ETS Members   | Gill Mitchell (Chair) <u>Saoirse Horan</u> (Deputy Chair) <u>Cou ncillor Tony Janio</u> (Opposition Spokesperson) <u>Councillor Louisa</u> <u>Greenbaum</u> (Group Spokesperson) <u>Councillor Peter Atkinson</u> <u>Councillor Lizzie Deane</u> <u>Councillor Joe Miller</u> <u>Councillor Alan Robins</u> <u>Councillor Geoffrey Theobald OBE</u> <u>Councillor Lee Wares</u> |
|                                  | Communications Team   | Emma Moore – Virtual communication lead Alan Stone – Media communication lead   |

| Transport Projects & Engineers &            | David Parker (Head)                        |
|---|--|
| Maintenance                                 | Tracy Beverley (PM)                        |
|   | Yann Vochelle (Lead Engineer & Contract    |
|   | Manager)                                   |
|   | Phil Osbourne – Project Engineer           |
|   | Stuart Wilson – Highway Asset mgt/         |
|   | maintenance                                |
| Transport Strategy                          | Andrew Renault (PMB) Vacant post – linking |
|   | VG with wider network                      |
| Network Management Teams                    | Jeff Elliott - head of Network Mgt         |
|   | Sean Power – Traffic Signals/ ITS          |
|   | Caroline Painting – Works Permit           |
|   | Coordinator                                |
|   | Mike Wright ?                              |
| Parking Strategy & TRO team                 | Paul Nichols – Strategy                    |
|   | Charles Field – Strategy                   |
|   | Laura Field -TRO Development               |
| Legal Services                              | Stephanie Stammers                         |
| (Legal advice developing TRO's, Section     |  |
| 256's and land swap and stopping up.)       |  |
|   |  |
| Procurement - Responsible for providing     | Tom Bayley                                 |
| advice on all aspects of procurement        |  |
| Property & Design Team                      | Andrew Batchelor (Corporate Asset Manager) |
|   |  |
| (Responsible the maintenance of Mazda       |  |
| fountain, hardscaped paths through the      |  |
| gardens and the recording studio within the |  |
| gardens)                                    |  |
| City Parks & Maintenance - Upkeep and       | Richard Bradley (SMT)                      |
| Maintenance of the greenspace and Street    | Paul Campbell Strategic lead               |
| Trees                                       | Rob Walker operations                      |
| Public Health – Air Quality – Provide       | Samuel Rouse                               |
| guidance on ensuring the project meets AQ   |  |

|              | targets and.                                  |                                |
|--------------|---|--------------------------------|
|              | Planning – Pre application planning advice    | (Who)                          |
|              | and case officer.                             |                                |
|              | Communities & Equality Team – Assistance      | Diane Coe                      |
|              | with the development of the project EqIA.     |                                |
|              | Events - Ensuring the requirements of the     | Ian Taylor (Events Manager)    |
|              | events are considered throughout the          | Daniel Watson (Events Officer) |
|              | design development.                           |                                |
|              | Potential responsibility of the 3-way power   |                                |
|              | supply, events space reinstatement and        |                                |
|              | continual viability of events through the     |                                |
|              | gardens                                       |                                |
| Stakeholders | Brighton and Hove Buses, Big Lemon            | See separate contact list      |
| BUSES        | Compass, Stagecoach, National Express         |                                |
|              | (including operator/manager of Pool Valley)   |                                |
|              | Brighton area Buswatch, Bus Users UK          |                                |
|              |   |                                |
| Stakeholders | 205205, Brighton Taxis, A1, Radio Cabs        | See separate Contact list      |
| TAXIS        | Streamline Taxis, GMB Taxis, Streamline       |                                |
|              | Taxis, Brighton & Hove City Cabs, Brighton    |                                |
|              | & Hove Radio Cabs, GMB Taxis                  |                                |
| Stakeholders | LAF   | See Separate Contacts list     |
| OTHER        | Peoples Parking Protest                       | ·                              |
|              | Motorcycle                                    |                                |
|              | Police  |                                |
|              | Community Works                               |                                |
|              | Sussex East Coast Ambulance Service           |                                |
|              | East Sussex Fire & Rescue                     |                                |
|              | Road Haulage Association (SE Region)          |                                |
|              | Freight Transport Association                 |                                |
|              | Federation of Small Businesses                |                                |
|              | Brighton & Hove Chamber of Commerce           |                                |
|              | Brighton & Hove Economic Partnership          |                                |
|              | Clinical Commissioning Group)                 |                                |
|              | University of Brighton existing central sites |                                |
|              | 1   |                                |

|                             | and Circus Street development) City College Possibility People (formerly The Fed) |                            |
|-----------------------------|---|----------------------------|
| Stakeholders<br>CYCLISTS    | Bricycles<br>Bike Share operator  | See separate contacts list |
| Stakeholders<br>PEDESTRIANS | Living Streets  | See separate contacts list |

| GROUP     | ORGANISATION – separate contact list          | GROUP    | ORGANISATION – separate contacts lists |  |
|-----------|---|----------|--|--|
| Community | Bike Train Project = Lewes Road for Clean Air | Business | University of Brighton                 |  |
| Groups    | = Bike Hub at Field (Preston Barracks)        |          | B&W Stores                             |  |
| -         | City Gate Community Projects                  |          | Baker St Bikes                         |  |
|           | Justlife (One Church Brighton)                |          | Oakley                                 |  |
|           | Lewes Road for Clean Air                      |          | CiP Recruitment                        |  |
|           | No Holds Barred                               |          | Rayner Taylor                          |  |
|           | North Laine Community Association             |          | HB Ironmongery                         |  |
|           | One Youth Brighton                            |          | AIB                                    |  |
|           | Round Hill Society                            |          | HISBE                                  |  |
|           | Sylvan Hall Residents Association             |          | Carilto Burrito                        |  |
|           | Triangle Community Group                      |          | One Eyed Jacks                         |  |
|           | City Gate Community Projects                  |          | St Peter's Church                      |  |
|           | Ditchling Rise Area Residents Association     |          | Lyons Bennett                          |  |
|           | London Road LAT                               |          | King & Queens                          |  |
|           | Hanover & Elm Grove LAT                       |          | MeatLiquor                             |  |
|           | St James's Community Action Group & LAT       |          | Mobbu                                  |  |
|           | Tarner Area Partnership                       |          | Lange Lees                             |  |
|           | Regency Society                               |          | N Laine Pub                            |  |
|           | Phoenix Rise Residents Association            |          | Nordic Coffee                          |  |
|           | Albion Hill Residents Association             |          | Moksha                                 |  |
|           | Hanover Community Association                 |          | Onca                                   |  |
|           | Friends of Preston Park                       |          | Pendragon Framing                      |  |
|           | Brighton & Hove Friends of the Earth          |          | Graves Jenkins                         |  |
|           | Community Works                               |          | Print Room                             |  |

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| Richard Thorn Solicitors                |
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| Ross Pharmacy                           |
| Shuffle Bar                             |
| DEBRA                                   |
| St Giles                                |
| St Peters Library                       |
| Swift Sports                            |
| Tiffany's                               |
| Softwareindustries.com                  |
| Valley Gardens Hostel                   |
| Steine Café                             |
| Loving Hut Café                         |
| Market Diner, Circus Street             |
| Coach park (at Sussex Place)            |
| Freedom Leisure for Prince Regent pool  |
| Probation service (fronts Grand Parade) |
| Courts (specialist transport needs)     |
| Albion Street Surgery                   |
| Oxford Street Surgery                   |
| Regency Surgery                         |
| Pavilion Surgery                        |
| Park Crescent Health Centre             |
| Lewes Road Surgery                      |